



The Quality Awards program was first introduced in 2011 to recognize health system partners that achieve performance excellence through a sustainable quality improvement initiative.

It is now time to identify award-worthy initiatives that are making a difference for the people you serve and our local health care system. This year's recipients will be announced at the 2018 Quality Symposium on May 31 in Stratford.

Consistent with previous years, two awards will be distributed in 2018. One award will recognize a small/medium size quality improvement project, and the other award will recognize a large scale quality improvement project.

Small/Medium Quality Improvement Projects

Smaller in scope (address local problems), involve fewer stakeholders and are often carried out within the resources of the participating organizations.

Large Quality Improvement Initiatives

Larger in scope, typically LHIN-wide initiatives with greater complexity, involving multiple stakeholders and are usually funded projects.

To be eligible for an award, initiatives must demonstrate sustainable system change and involve two or more organizations or agencies, at least one of which is LHIN-funded. Cross-continuum collaboration is encouraged.

How will submissions be evaluated?

The 2018 Quality Award process will continue to use the evaluation criteria based on the Quality Improvement Enabling Framework and the Quadruple Aim (embedded within the Framework).

The review of submissions will be guided by the seven elements of the Quality Improvement Enabling Framework: Leadership, Building System Capacity, Applying Evidence-based Decision-Making, Enhancing Health Information Systems, Engaging, Motivating, and Person-Centred.

Project outcomes will be considered through a Quadruple Aim lens focused on Experience of Care, Improved Health, Provider Experience, and Better Value. These new criteria are further explained in the submission form.

Why is this award important?

This award recognizes and celebrates the hard work of front-line health service providers who constantly and consistently work to improve the quality of care provided to the patients, clients and/or residents that they serve. Initiatives that demonstrate improvements in service quality more broadly within the health care system are also eligible for the award. This award also enables successful initiatives to be highlighted and shared with other organizations and agencies. We know this award is important because quality health care, integration, accessibility, and sustainability are important now and for the future.

Do you have a quality improvement project that meets the criteria? If so, we encourage you to submit your project for consideration.

The Submission Process

1. Please download the Application Form from the [Quest for Quality website](#)
2. Deadline for submissions is **March 1st, 2018**
3. Following evaluation of submissions, award winners will be notified **by end of April 2018**.
4. Quality Award Winners will be celebrated at the Quality Symposium on **May 31st, 2018**.

Questions about the awards? Please contact:

Andrea McInerney at 519-640-2572,
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Please submit your completed package to:

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519-374-8017

QUALITY AWARD CRITERIA

To be eligible there must be a partnership between two or more health service providers in the South West LHIN geographical area (either LHIN funded or non-LHIN funded). Submissions that do not meet this requirement will not be reviewed. If you have any questions about your partnership, please contact us to discuss before completing your submission.

OIEF Elements	Person-Centred	<ul style="list-style-type: none"> • Demonstrates that project fits “Right Action, right Intervention” criteria. Clients consulted throughout project
	Leading / Leadership & Governance	<ul style="list-style-type: none"> • Demonstrates involvement of leadership, alignment to strategic goals, partnership development and accountabilities
	Building System Capacity	<ul style="list-style-type: none"> • Demonstrates QI training, appropriate use of QI techniques and use of change management strategies
	Applying Evidence in Decision-Making	<ul style="list-style-type: none"> • Demonstrates appropriate application of data and evidence in moving QI project forward
	Health Information Management/ Enhancing Health Information Systems	<ul style="list-style-type: none"> • Demonstrates that health information management approaches and tools are leveraged to enhance the project
	Engaging Others	<ul style="list-style-type: none"> • Evidence that system partners, leadership, patients and families and project stakeholders are engaged during project
	Motivating	<ul style="list-style-type: none"> • Project demonstrates use of various motivating strategies: incentives, recognition, celebrations, evidence, report outs, evaluation feedback etc...
Quadruple Aim	Experience of Care	<ul style="list-style-type: none"> • Project demonstrates improved patient experience/experience of care
	Improved Health	<ul style="list-style-type: none"> • Demonstrates improved health outcomes for the population of focus. Data provided supports/demonstrates outcomes.
	Better Value	<ul style="list-style-type: none"> • Project demonstrates employment of cost releasing strategies. The efforts also demonstrate sustainable change
	Provider Experience	<ul style="list-style-type: none"> • Project demonstrates a commitment to consideration of the provider/staff experience in the improvement and change